



## **Northwest Assistance Ministries** **2016-2017 Accomplishments**

*October 1, 2016 – September 30, 2017*

*People seeking services at NAM often receive more than one service and participate in more than one of the nine program areas. NAM truly provides a “one stop shop” opportunity for individuals in need of assistance. NAM’s service model includes the following programs:*

**Assistance - Emergency Basic Needs (EBN)** served 31,304 people last year. Emergency assistance addressed basic needs including; shelter, energy bills, clothing, transportation, prescription medicines and referrals. The **Back to School Project** provided 1,621 children with school supplies, enabling the students to return to school ready to learn. The **2016 Holiday Project** provided 2,096 children with holiday toys.

**Assistance- Housing Services** served 243 unduplicated individuals along with their 567 family members by providing 2,989 services such as housing search and placement, housing stability case management and other supportive services. Of those served, 117 people received help with rent or mortgage to prevent homelessness.

The **Children’s Clinic** offers primary health care for children from infancy to age 18. Last year the Clinic saw 2,733 children during 12,826 patient visits, provided 6,152 case management services and 38,717 ancillary services such as information, referrals and follow-up. The annual **Shot Blitz** provided 859 immunizations to 243 children. Through a collaborative partnership, 1,187 children received assistance to apply for health insurance benefits.

**The Family Violence Center (FVC)** provided crisis intervention, safety planning, adult and children’s counseling, emergency shelter, legal advocacy and education to 5,589 individuals; while answering more than 7,400 calls from those in crisis. The FVC also participated in a pilot housing program for domestic violence victims, housing 44 families in the first-half of 2017.

Through **the Fifty Plus Senior Center**, 441 senior members participated in the center’s activities. Which are designed to enhance socialization, physical fitness, and general well-being. The congregate meal program (60+ café) served 5,380 meals and provided 1,463 rides to the center.

The **Interfaith Homeless Network (IHN)** partnered with nineteen host congregations to provide 31 families with 17 move-in kits, 39 furniture referrals, 9 misc. items and/or \$6412.75 rent and utility deposits dedicating a total of 1173 volunteer hours while providing 3695 I & R calls. Coordinated Access assessed 443 homeless families for housing and employment opportunities.

The **Joanne Watford Nutrition Center** provided groceries for well-balanced fresh, frozen and non-perishable groceries to 19,380 people. The **Nutrition Center** enables qualifying clients to shop for and select food items based on the family’s nutrition needs. As part of the **Senior Food Program**, 125 low income seniors received supplemental groceries monthly. More than 800 families received Thanksgiving meal and food for a week and more than a 1000 families received the same for the December holidays. As a result of our participation in the Houston Food Bank Retail Pick-Up Program, we received 170,973 pounds of goods. Additionally, the Red Barrel Program provided 1,302 bags of food.

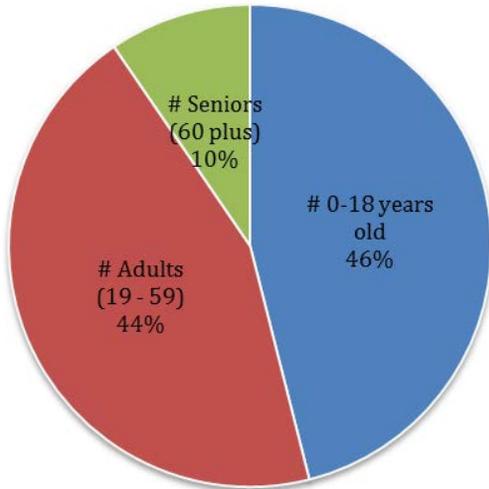
Through **the Learning Center** a total of 322 students attended GED and ESL classes and 63 attended Financial Literacy classes. Under the United Way THRIVE grant the Learning Center provided career and vocational training resources to over 1,000 individuals attending the Career Fair. THRIVE also provided 70 vocational scholarships and 51 individuals obtained employment.

In order to assist seniors to remain in their homes, **Meals on Wheels** (MOW) provided 127,457 nutritious meals to 1076 homebound seniors and disabled adults, serving on average 650 each weekday and 100 individuals on Saturday’s. Eighty - Three (83) low income senior clients received monthly grocery deliveries to supplement their food budgets. 45 seniors received supplemental nutritional supplements as prescribed by their physicians.

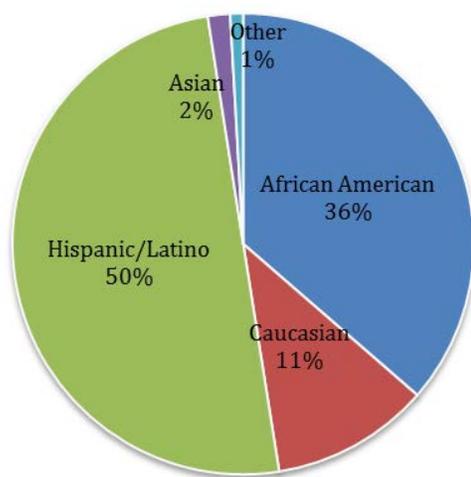
*Northwest Assistance Ministries  
Primary Statistics and Demographics  
FY2016-2017*

**129,898** people served (based on monthly totals for individuals served)  
**43,504** unique individuals (each client is counted one time only during the fiscal year.)

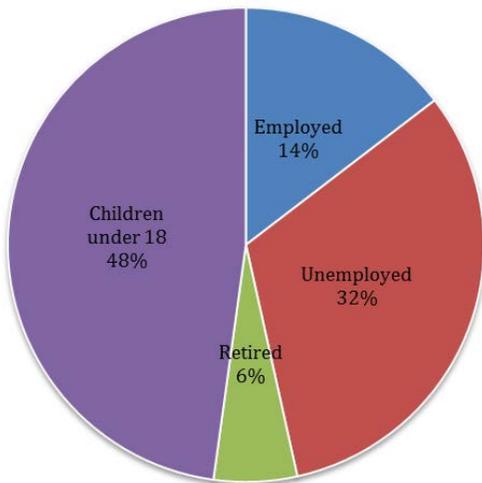
**AGE**



**RACIAL MAKE UP**



**EMPLOYMENT**



**POVERTY LEVEL**

